



Terms of Use

Privacy Policy

You acknowledge and have read the [Privacy Policy](#) regarding how we use your data.

Member Location Policy

Our Gift Card Xpress (GCX) Service is currently available for residents of United States only. This is due to how our shipping policy is below. We ship all gift cards for FREE. This is not the case if we had to ship outside of the United States. GCX only charges fees for Basic and Premium members and adding funds to your balance from a credit and/or debit card. Everything else, including the shipping of gift cards, is totally free. As our Service grows we plan to include Canadian and Mexican residents.

Security Policy

Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.

You can use www.giftcard-xpress.com with confidence. We have partnered with [Authorize.Net](#), a leading payment gateway since 1996, to accept credit cards and electronic check payments safely and securely for our customers.

The Authorize.Net Payment Gateway manages the complex routing of sensitive customer information through the electronic check and credit card processing networks. See an [online payments diagram](#) to see how it works.

The company adheres to strict industry standards for payment processing, including:

- 128-bit Secure Sockets Layer (SSL) technology for secure Internet Protocol (IP) transactions.
- Industry leading encryption hardware and software methods and security protocols to protect customer information.
- Compliance with the Payment Card Industry Data Security Standard (PCI DSS).

For additional information regarding the privacy of your sensitive cardholder data, please read the [Authorize.Net Privacy Policy](#).

Gift Card Xpress, Inc. (www.giftcard-xpress.com) is registered with the Authorize.Net Verified Merchant Seal program.



Payment Processing

Refund Privacy

We offer 30-day Money Back Guarantee on all Basic and Premium memberships. Please call customer service at 919-219-2027 within 30 days of purchase date. Your membership will default back to free status. You will have the option to be removed entirely from using our service - although we reserve the right to keep data for our records (see [Privacy Policy](#)).

All refunds will be provided as a credit to the credit card used at the time of purchase within five (5) business days.

We do NOT offer any refunds for funds added to account balances. Once money is added to account balance, you can only request a gift card(s) with those funds and/or send all or a portion of the balance to someone as a gift. GCX does not "cash out" the balance of a member in the form of check, cash, etc. In special cases where fraud can be proven, we may issue a refund in coordination with your credit/debit card company findings.

Electronic and plastic Gift Cards are not returnable or refundable for cash, except in states where required by law.

The risk of loss for Gift Cards pass to the purchaser upon the electronic transmission of the Gift Card to the purchaser or designated recipient, or our delivery to the carrier, whichever is applicable. We are not responsible if any Gift Card is lost, stolen, destroyed or used without your permission.

WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO GIFT CARDS, INCLUDING WITHOUT LIMITATION, ANY EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN THE EVENT A GIFT CARD IS NON-FUNCTIONAL, YOUR SOLE REMEDY, AND OUR SOLE LIABILITY, WILL BE THE REPLACEMENT OF SUCH GIFT CARD. CERTAIN STATE LAWS DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES. IF THESE LAWS APPLY TO YOU, SOME OR ALL OF THE ABOVE DISCLAIMERS, EXCLUSIONS, OR LIMITATIONS MAY NOT APPLY TO YOU, AND YOU MAY HAVE ADDITIONAL RIGHTS.

Shipping/Delivery Policy

All shipping is FREE. Please be assured that your any electronic gift card will be delivered via e-mail (or mobile app where applicable) within a business day (2 days max) of purchase

- unless a glitch in communication happens. All gift cards ordered via mail within ten (10) business days. It is highly encouraged that you order via electronic means to help eliminate time constraints.

We determine the most efficient shipping carrier for your order. The carriers that may be used are: U.S. Postal Service (USPS), United Parcel Service (UPS) or FedEx. Sorry but we cannot ship to P.O. Boxes. If you're trying to estimate when a package will be delivered, please note the following: Credit card authorization and verification must be received prior to processing. Federal Express and UPS deliveries occur Monday through Friday, excluding holidays. There are NO options beyond FREE standard shipping.